

PURPOSE: The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

TPAES Updates Coming Soon...

TPAES User Deactivation...

In an effort to remove TPAES users that are inactive, we will begin deactivating users that have not logged into TPAES within the last 6 months beginning May 15th. Any user that has logged in within the last 6 months will not be affected.

If you or someone at your facility has TPAES credentials, but have not recently logged in, now is the time to log in, or to revoke or change that user's access. Remember, TPAES user names and passwords are assigned to individuals for their use only and should not be shared with others.

Passwords...

LTSS is currently in the process of making upgrades to TPAES that will affect user's passwords. Once the upgrades are finalized, passwords will expire every 60 days and have the following requirements:

8 character minimum, include at least 1 special character, number, and uppercase letter and cannot be a previously used password.

Once your password expires, you will be prompted to change your password in TPAES upon login.

QuILTSS #11 Memo

The QuILTSS #11 Memo can be viewed on the LTSS website here:

<https://www.tn.gov/content/dam/tn/tenncare/documents/QuILTSS11Memo.pdf>

For more information related to NF QuILTSS please contact LTSS at qui.ltss@tn.gov



Redetermination Contacts

To ensure the correct person at your facility is being contacted in regards to redetermination outreach please click here: https://stateoftennessee.formstack.com/forms/redetermination_contacts

TennCare Opioids Limit Webinar

TennCare held the *Nursing Facilities and Intermediate Care Facilities: Changes to Opioid Benefit Limits Webinar* on May 7th. This webinar focused on opioid limit benefits for members in NFs and ICFs/IID.

To view this recorded webinar please click the link here:

[https://tenncare.magellanhealth.com/static/docs/Program Information/TennCare_opioid_limits_long_term_care_facilities.mp4](https://tenncare.magellanhealth.com/static/docs/Program%20Information/TennCare_opioid_limits_long_term_care_facilities.mp4)

Keep in mind, the webinar file is quite large. It may take longer than normal to download once the link is clicked.



Redetermination Tips

- As of May 1st, there are 338 CHOICES Group 1 members who's renewal packets are still reflected as outstanding in TN Anytime. These CHOICES members are in danger of losing their Medicaid coverage in the very near future. Please return these renewal packets ASAP.
- While assisting members in the redetermination process, be sure to return the Renewal Packet and not a Medicaid Financial Eligibility application. They are two distinct applications that are processed differently.
- In April, no redetermination packets were mailed out.